

Frequently Asked Questions

1. Q. If I hire you, Am I guaranteed that you will be the one to photograph my wedding?

A. It's possible that one of our other photographers is more qualified to photograph your type of wedding. In such a case we will assign the best photographer for that wedding.

2. Q. Will you be able to supply me with the remaining proofs or negatives?

A. We photograph weddings entirely with digital equipment. (there are no negatives), however, we can supply you with the remaining proofs and archive your wedding images to DVD at an additional charge.

3. Q. How far will you travel before charging a travel fee?

A. We will travel 10 miles outside of the city of Harrisburg. After the 10 mile limit we charge \$.35 / mile travel fee

4. Q. If your packages are not what I am looking for, would you be willing to customize one that fits my needs and budget?

A. Yes, we can customize a package to fit your budget and your special needs. We can change the album, add more albums, add or remove photos, change the size of the photos, add special effects, extend the time or decrease the time, go to other locations or do just about anything you need.

5. Q. What is the fee for reserving my wedding date?

A. If your wedding is six months or more away we will only charge \$10.00 deposit to hold your wedding date. This is so you don't have to tie up a lot of money for a long period of time. Since the deposit is non-refundable, you don't have to worry about losing a large amount of money. If we photograph your wedding the \$100.00 deposit is deducted from your wedding package price. Additional agreed upon deposits are required at the time of the signing of the contract.

6. Q. How far in advance do we need to reserve you?

A. The sooner the better. Wedding dates fill up quick.

7. Q. What type of camera equipment do you use?

A. Our studio uses the latest state-of-the-art equipment. As an experienced studio, your photographer will use whatever camera is most appropriate for what they are photographing. Don't worry, we have plenty of backup equipment! That is one of the main benefits to hiring an experienced studio.

8. Q. How do you feel about others taking pictures during the ceremony, post ceremony and reception?

A. We use sensitive equipment, so other flashes going off will effect the quality of your photographs. We would rather not have others taking photos but that is up to the church and the Bride. Others taking photo during the post ceremony setting will slow us down and will adversely effect the outcome of your poses.

9. Q. How can our out-of-town family and friends see the wedding proofs?

A. We offer online ordering. All of our wedding clients can order or view their images online. This means that they can share their images with friends and family—near or far— with out needing to lug around heavy proof books. In fact, all they need to share is a web address and a privacy protecting password. Wouldn't you rather send your friends and family to our web site than stress about shipping proof books all around the country and collecting orders? You don't have to be the middleman—let them come directly to our web site to place an order. (With your approval, We will provide the web address and password for your guest at your reception. There is no extra charge for this service).

10. Q. Do you have an online portfolio I can view?

Yes, Go to our web site at: www.ccddep.com/page49.html and click on the "Wedding Gallery" tab. You will see samples of our wedding photography.

11. Q. Do you do black & white or just color?

A. Our state-of-the-art digital technology allows us to offer you more possibilities, we are able to convert your photos from color to black & white and back to color or any shade of color you want. Special effects are no problem. Many other effects are available. (some effects have an additional charge).

12. Q. Is there an additional charge for more than one location?

A. Our wedding plans have from 3 to 4 locations included in the plan. Additional locations over the 3 or 4 may have an additional charge.

13. Q. Do you take pictures inside and outside?

A. Yes, inside and outside depending on the weather and the Bride's preference.

14. Q. How many photos do you take at a wedding?

A. The number of images per wedding varies greatly. That certainly depends on the wedding, how fast it moves, how much is happening (the church's rules etc.) We average around 100 to 300 images in a three hour wedding.

15. Q. Do your wedding plans have invitations or thank you cards included?

A. No they do not, however, custom thank you cards with the Bride & Groom's photos and a special prayer can be made for you, and memory books with photo of your wedding day for give away are available.

16. Q. How many years have you been in the wedding photography business?

A. We started in wedding photography in 1973 after completing professional photography training at Antonelli School of Photography in Philadelphia, Pennsylvania. We have been in the wedding photography business for 41 years.

17. Q. Are we able to contact your past customers for references?

A. Yes, All of our customer, wedding, school, sports and event customers are very pleased with our work and have allowed us to give their names and numbers for references. (The list is available on request).

18. Q. How long does it take to get our pictures?

A. We allow 2 weeks from your wedding date for the proofs and 2 to 3 weeks from the order date for the finished Wedding Book. We allow this much time in case of lab, shipping, or weather delays. We usually have the previews ready in a few days after the wedding and your completed Wedding Book in about 2-3 week after you place your order. The wedding previews are usually available for viewing or purchasing the next day on our secure web site. Ask for details.

19. Q. Do we get to keep the proofs?

A. No, the proofs and digital files remain the property of Color Communication and are not a part of any wedding plan. The proofs and digital files can be purchased for an additional cost.

20. Q. What kind of special effects are available?

A. Our state-of-the-art digital technology allows us to offer you many special effects. We are only limited by imagination, technical expertise and budget.

21. Q. Are you open to special photography request by the Bride?

A. Yes we are open to special request by the Bride & Groom. This is your day and we will do everything we can to be sure you get all of those special photos of your day.

22. Q. Do I have to assemble my own wedding book?

A. You are not alone when designing your Wedding Book. We care about the quality of our product. Your Wedding Book will be an heirloom, and we want to help you create a storybook, not a scrapbook. You choose the photos you want in your Wedding Book and your Graphi Wedding Books will be hand-assembled in Italy.

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To view our samples go to our site at www.ccdep.com/page49.html and click on the "Wedding Gallery" tab.